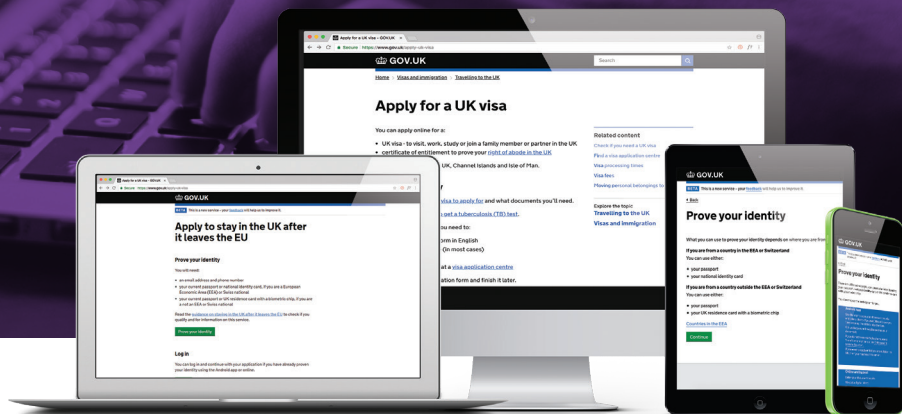


# ONLINE APPLICATION HELP

## EU Settlement Scheme and UK Visa Assisted Digital Support



To find out whether you or someone you know can get help using a computer or device to make an EU Settlement Scheme or visa application



Call **03333 445 675**

Open 9.00 am to 6.00 pm Monday to Friday and 9.00 am to 4.00 pm Saturday

We'll ask a few questions about the kind of assistance you need and if we can help, we will make you an appointment for you to get that support.

# People may need Assisted Digital support to apply to the EU Settlement Scheme or to complete their UK visa applications or renewals, if they don't have:



**CONFIDENCE TO COMPLETE ONLINE FORMS**



**ACCESS TO OR NEED HELP USING THE INTERNET**



**ACCESS TO OR NEED HELP USING A COMPUTER/DEVICE**



**CONFIDENCE SEARCHING ON GOV.UK**

## We can provide Assisted Digital support to you in one of three ways:

**1**

### **FACE-TO-FACE SUPPORT AT A CENTRE**

Such as a town hall, community centre, library – please contact We are Digital to book an appointment.

**2**

### **TELEPHONE SUPPORT FROM A SKILLED ADVISOR**

Who will help you complete your application form online.

**3**

### **FACE-TO-FACE SUPPORT AT HOME**

To complete the form – a We Are Digital tutor will visit you in your home and help you complete your online application form.

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**Call 03333 445 675**

**Open 9.00 am to 6.00 pm Monday to Friday and 9.00 am to 4.00 pm Saturday**

We'll ask a few questions about the kind of assistance you need and if we can help, we will make you an appointment for you to get that support.

You cannot get help from the Assisted Digital service if you need immigration advice (for example, advice on which immigration form you need to complete) or you need an update on the progress of an immigration application you have already submitted. Further information can be found on GOV.UK